

# SYGNET SIGNS LTD

## 12 MONTH EXTENDED WARRANTY

All manufactured Sygnet Signs products carry a minimum guarantee period of 6 months. The rights and benefits under this guarantee and this extended guarantee are additional to your statutory rights which are not affected. Please keep your delivery note as proof of purchase as this will form part of your guarantee.

Sygnet Signs will now extend the warranty period on all of its in house manufactured products from 6 months to 1 year. All you have to do to obtain this extended warranty is complete and return the attached form, and comply with the other conditions set out here.

The offer of this extended warranty is a direct result of the confidence that Sygnet Signs places in the quality of the products that it manufactures. The period of this extended warranty commences on the date of delivery. The extended warranty is only valid if the date of delivery is confirmed by an official delivery note issued at the time of delivery. If Sygnet Signs does not have proof of date of delivery then you will be liable for the costs of any repair or replacement that are incurred, unless these are covered by the minimum 6 month guarantee.

During the period of the extended warranty, Sygnet Signs undertakes to repair or replace free of charge either the whole product or any part of the product that Sygnet Signs deems to be defective as a result of a material or manufacturing fault provided that;

- We are promptly informed of the defect
- The product was originally installed by a qualified sign installer
- The product has not been altered or modified in any way
- The product has not been subjected to misuse
- The product has not been previously repaired by a person other than an authorised representative of Sygnet Signs Ltd

Sygnet Signs will be in no way responsible for any additional costs incurred with regards to additional labour, associated access equipment, collection or delivery of these products. All work carried out in conjunction to a warranty claim must be carried out at Sygnet Signs Ltd, 129 Humberstone Road, Leicester, LE5 3AP.

No rights are given under this warranty to any person acquiring a product second hand. In the event of needing to make a claim under this warranty, please return the complete product in its original form if possible together with your order confirmation to Sygnet Signs Ltd, 129 Humberstone Road, Leicester, LE5 3AP. Carriage and return carriage charges are the responsibility of the customer and are not covered by this warranty. Any repaired or replaced product will be guaranteed on the above terms for the unexpired portion of the extended warranty.

In order to take up this extended 12 month warranty, you must fill in all parts of the information requested below and return this form to Sygnet Signs Ltd, 129 Humberstone Road, Leicester, LE5 3AP within 90 days of purchase. In the event that you need any assistance or have

any questions, please either write to the address shown or contact our Customer Services Department on +44 (0)116 262 6288.

# SYGNET SIGNS LTD

## EXTENDED 12 MONTH YEAR WARRANTY

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_

Date of purchase \_\_\_\_\_

Site Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_

Sign type \_\_\_\_\_

Quantity Purchased \_\_\_\_\_

Power Supply Used \_\_\_\_\_

Please give a brief description of the installation:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**PLEASE ENSURE THAT YOU RETAIN YOUR DELIVERY NOTE AS PROOF OF DELIVERY.**

**IN THE EVENT OF NEEDING TO RETURN A PRODUCT UNDER THIS EXTENDED WARRANTY YOU WILL NEED TO SHOW PROOF OF DATE OF DELIVERY.**

In order to take up this extended 12 month warranty, you must fill in all parts of the information requested and return this form to Sygnet Signs Ltd, 129 Humberstone Road, Leicester, LE5 3AP. In the event that you need any assistance or have any questions, please either write to the address shown or contact our Customer Services Department on +44 (0)116 262 6288